

Justin Tyler

Education

DIPLOMA | JUNE 2015 | JAMES RIVER HIGH SCHOOL

- General Education with a technical course in computer hardware and CISCO networking.
- Formerly A+ Certified

Skills & Abilities

- 1.5 Years work experience with the LAMP stack and the WordPress CMS
- 2 Years work experience with Microsoft Dynamics Business Central, and other Microsoft products such as Teams, Excel, Planner (their version of a kanban board), and SharePoint on Windows 10
- Ability to efficiently learn how to use new software and hardware as task requires
- Data entry, organization, and analysis
- Hobbyist with Python, JavaScript, and PHP
- Professional and courteous emails to clients and management.

Experience

Computer Repair Technician | TECHEAD | January 2024 - May - 2024

Worked as a contractor for TIG, doing diagnostics, repair, QA, and imaging of school laptops that were sent in for repair. The devices worked on included both Chromebooks and Windows units, with some specific models being the Dell Latitude series (3100 and 3310 specifically), several Lenovo models (the 14e, 100e, 300e, and the Thinkpad Yoga), and several HP models (the HP G8 and Probook 450 G7).

IT Specialist| Ukrop's Homestyle Foods | May 2021-July 2023

Handled a large variety of tasks with a custom ERP system built off of Business Central, including data entry, verification, analysis, and cleansing. Instructed users on the best ways to enter data, and revised several methods that were slow and inefficient. Analyzed inventory flows to determine where raw materials were being incorrectly used in the plant. Assisted in taking quarterly inventories, coming up with new schematics for the process. Assisted on the floor during crunch periods, picking product in the warehouse. Occasionally assisted when hardware technical issues came up.

Production Specialist | Ukrop's Homestyle Foods | August 2018-July 2020

Worked in a fast-paced production environment that relied on me assembling product with varying daily quantities. Responsible for managing ingredient prep, providing scaled raw materials to several processing departments. Delegated workflows to ensure that there was no downtime as the processing departments waited for product. Trained new associates, familiarizing them with efficient processes and the necessary flows. Operated under SQF principles, optimizing workflows to minimize the concern for allergen cross-contamination without disrupting work to sanitize.

Technology Apprentice | MAXX Potential | Spring 2016-Fall 2017

Practiced Web Development and design in an Agile environment. Utilized the LAMP (Linux, Apache, MySQL, PHP) technology stack to create dynamic CMS sites for clients. Made it to the second level of their employee assessment scale, though did work on some projects that were more in line with the third level. Created a PHP based API using the MVC design pattern that intentionally returned random data from a database as a learning exercise with AJAX.